

# Learning & Skills

“Learning for Life”

Please contact Learning & Skills on

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[www.darlington.gov.uk/learningandskills](http://www.darlington.gov.uk/learningandskills)

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**Tubwell Row**  
The Old Museum,  
Tubwell Row,  
Darlington,  
DL1 1PD



**Crown Street Library**  
Crown Street,  
Darlington,  
DL1 1ND



**Coleridge Centre**  
Coleridge Gardens,  
Darlington,  
DL1 5AJ



Intensive Support

## An inclusive approach

If English is not your first language and you would like more information about this document, or if you require any other print please ring 01325 405601

Urdu اگر آپ کو یہ کتابچہ انگریزی کے علاوہ کسی دوسری زبان میں درکار ہو تو براہ کرم میری ٹیلیفون نمبر 01325 405601 پر فون کر کے حوالہ نمبر بتائیں۔

Punjabi ਜੇ ਇਹ ਪਰਚਾ ਤੁਹਾਨੂੰ ਅੰਗਰੇਜ਼ੀ ਤੋਂ ਬਿਨਾਂ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿੱਚ ਚਾਹੀਦਾ ਹੈ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਸਾਨੂੰ ਨੰਬਰ 01325 405601 ਤੇ ਫ਼ੋਨ ਕਰੋ ਅਤੇ ਰੈਫਰੈਂਸ (ਹਵਾਲਾ) ਨੰਬਰ ਦੱਸੋ।

Hindi यदि आप यह प्रकाशन अंग्रेज़ी के अलावा अन्य भाषा में चाहते हैं तो कृपया संदर्भ नम्बर (रेफरन्स नम्बर) बताकर निम्नलिखित 01325 405601 पर संपर्क करें।

Cantonese 如果你需要其它语言的版本, 請與以下電話聯係並報出參考號碼: 01325 405601

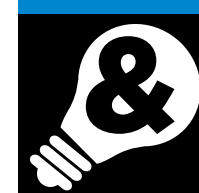
Bengali যদি আপনার ইংরেজী ছাড়া অন্য কোন ভাষায় এই প্রকাশনাটির দরকার থাকে, তাহলে নম্বরে ফোন করুন এবং সূত্র নম্বর উল্লেখ করুন। 01325 405601

Arabic إذا رغبت الحصول على هذه النشرة بلغة أخرى غير اللغة الإنجليزية نرجو الاتصال بنا على رقم الهاتف التالي: 01325 405601 مع ذكر رقم الإشارة.

Polish Jeżeli chciał(a)by Pan(i) otrzymać polską wersję językową tego dokumentu, proszę zadzwonić pod numer 01325 405601 i podać numer identyfikacyjny dokumentu.

## Learning & Skills

Targeted 1:1 learning in the home



## What is Intensive Support?

Intensive Support aims to reach parents, grandparents and carers who wish to improve their skills. Many do not have the confidence or skills to attend a structured course. For those individuals, a tutor will come out to the family home or a venue of their choice and work on a 1:1 basis with them. Intensive Support learners can learn at their own pace, complete a course in the home and gain the confidence to join a more traditional learning group when ready.

## Intensive Support Offer:

- Healthy lifestyles
- Confidence building
- Self-esteem
- Basic careers advice
- Signposting to other services
- Employability Skills
- Functional Skills
- Family Learning and Parenting

The Intensive Support Team works in partnership with other practitioners and agencies, including the Early Help Assessment process to ensure all needs are met.

Progression is an important part of Intensive Support and we support learners to progress to further learning.

## Benefits of Intensive Support

- Increased confidence
- Support to become effective parents
- Improved independent living skills
- Improved family relationships
- Encouragement to participate in further learning or to join a community group
- Support to participate in further learning
- Support to make life choices

## Referral Process

Referrals are accepted from professionals and practitioners involved in supporting families. Self referrals are also accepted. Postal, telephone or email referrals are accepted and a referral form is available on the website

[www.darlington.gov.uk/learningandskills](http://www.darlington.gov.uk/learningandskills).

Once a referral has been received, a member of the Intensive Support Team will arrange a visit. Initial visits are joint with either the referrer or another member of the Learning & Skills team. The Intensive Support Tutor will undertake an assessment of the learner's needs, complete an Individual Learning Plan with the new learner and agree the support to be offered.

